



Volunteers Make Our Work Possible

POSITION: Virtual Peer Support Volunteer

We could not do what we do without our amazing volunteers. Join a dynamic and diverse group of people who are making an important contribution to improving the lives of people with kidney disease.

The Kidney Foundation of Canada is the national volunteer organization committed to reducing the burden of kidney disease through funding and stimulating innovative research; providing education and support; promoting access to quality healthcare; and increasing public awareness and commitment to advancing kidney health and organ donation.

We are looking for Virtual Peer Support Volunteers who will be responsible for assisting the Nationwide Programs Team reach its goals.

Why this is a great opportunity for you: This is an opportunity to gain knowledge and experience in the kidney care field; to gain a deeper understanding of the impact of the disease on Canadians; to gain experience and share information about kidney health and the programs and services offered by The Kidney Foundation; to engage with the community virtually and provide information and support to kidney patients, to meaningfully share your lived experience of kidney disease to help others in their kidney care journey. You will discover a renewed sense of purpose and mental well-being from making a positive impact on the lives of those affected by kidney disease.

We need your assistance: We need people who are dependable and responsible, who are willing to learn and provide information to answer questions, and to share their personal story and learnings gained from living with kidney disease or supporting a loved one with kidney disease.

Essential skills: Has an interest in or experience with kidney health/disease or health promotion; interest in or experience with chronic kidney disease; experience in speaking with individuals virtually or by phone; demonstrates tact, compassion, empathy, and discretion, is flexible and adaptable to changing situations; can work independently.

Requirements: Access to stable internet connection and telephone service; comfort using Microsoft Teams; understanding of the basic needs of clients and their concerns; comfort relaying correct information and options for inquiries; ability to follow all confidentiality and privacy policies; related background or connection to kidney disease.

Commitment: We require up to one year of your valuable time, approximately 9 hours per month. Hours will vary from month to month based on your interest and capacity. Those opting to provide 1:1 peer support by phone can provide times and dates for which they are available. The level of activity depends on the number of incoming requests for peer support. Those interested in facilitating any of our virtual peer support groups could typically co-lead 1-2



Volunteers Make Our Work Possible

groups per month. There are current and future opportunities to attend kidney care clinics and care locations to provide direct peer support in some locations.

Training: Training and learning are ongoing in this position and are provided by a senior peer support volunteer or Kidney Foundation staff; training manuals and pamphlets with all required and necessary information pertaining to safe and appropriate peer support will be provided.

Equity, Diversity, and Inclusion: Virtual Peer Support should be accessible and relevant to all those impacted by kidney disease. The Kidney Foundation is actively looking to increase the diversity of our peer support volunteer roster.

More about the Foundation

To learn more about the Foundation and explore our vision and mission, please visit our website at kidney.ca.

The Kidney Foundation of Canada is strongly committed to diversity within its staff, Board and volunteers, and especially welcomes applications from racialized persons/persons of colour, women, Indigenous Peoples of North America, persons living with disabilities, LGBTQ+ persons, and others who can contribute to the further diversification of the Foundation.

Interested? Please send your resume to:

Ontario Peer Support

The Kidney Foundation of Canada, Ontario Branch

E: peersupport@kidney.ca