Customer Service Feedback Form

Thank you for visiting. We value all of our customers/stakeholders and strive to meet everyone's needs and appreciate your feedback.

Please tell us the date and location of your visit:

Date: _____ Location: _____

Were you satisfied with the customer service we provided you?

☐ **Yes** ☐ **No** ☐ **Somewhat**

Comments:

Was your customer service provided to you in an accessible manner?

☐ **Yes** ☐ **No** ☐ **Somewhat**

Comments:

Did you experience any problems accessing our goods and services?

☐ **Yes** ☐ **No** ☐ **Somewhat**

Comments:

Please provide us with your Contract Information

(*All personal information will be kept strictly confidential and appropriately safeguarded and shall only be used to address your specific customer service issue).*

Name: _____

Phone Number: _____

Email: _____

How would you like to be contacted?

By Phone: _____

By Email:_____

I don't want to be contacted: _____

Please complete the Feedback Form and email to ontario.accessibility@kidney.ca. If you have any questions, call 1.800.387.4474, ext. 4972.

The Kidney Foundation of Canada is committed to keeping your personal information accurate, confidential, secure, and private. Please visit https://kidney.ca/privacy or email privacy@kidney.ca to learn how we collect, use, disclose, and safeguard your personal information.

Kidney Clothes is a program raising funds for the benefit of The Kidney Foundation of Canada